

2010



St. Joseph Healthcare
St. Joseph Hospital

Annual Report on

Philanthropy



Advancing the Legacy...

Vital Signs

St. Joseph Hospital
2010

UTILIZATION STATISTICS

Admissions:

3,929

Emergency Department visits:

23,054

Ambulatory Surgery visits:

2,164

FINANCIALS

Total operating expenses:

\$87,971,027

Capital expenditures:

\$1,087,585

Charity and uncompensated
care:

\$8,033,441

Your Support Changes Lives



Sister Mary Norberta, C.S.S.F., FACHE

Thank you for contributing to our mission of quality care

Dear Friends of St. Joseph Healthcare,

Since our arrival in 1947, the Felician Sisters have been blessed to serve and minister to the community through St. Joseph Healthcare. As a result of your prayers and gifts of financial support or time, we have created an alliance that will advance our legacy of caring for the ill and injured for many, many years to come.

It is my honor to have this opportunity to thank you for supporting St. Joseph Healthcare during 2010. This *Annual Report on Philanthropy* highlights the dedication and generosity of our donors and supporters, and helps give life to projects and programs that continue our mission of compassionate healing.

I am pleased to report on the progress of three areas in the Hospital where your gifts are being put to use. Within a matter of weeks, our Pharmacy, the Emergency Department and the Surgical/Orthopedic Unit will begin using the new automated medication dispensing units. These units will allow our clinical team members to provide faster, safer and more secure access to medications than ever before. In addition, St. Joseph Healthcare will realize a significant cost savings.

While a visit to the Emergency Department can be worrisome, we have been able to complete several improvements in the waiting area as a result of your generosity. These enhancements include new and improved seating for patients and families, as well as a new pediatric area where children may play or find comfort on a parent's lap while waiting to be seen. Flat-screen TVs have been added to both the adult and pediatric areas.

These are just a few of the ways in which your gifts are making a difference at St. Joseph Healthcare. I am personally humbled and forever grateful for your generosity and continued financial support. Together we touch the lives of so many.

Yours in Faith and Love,

A handwritten signature in black ink that reads "Sister Mary Norberta".

Sister Mary Norberta, C.S.S.F., FACHE
St. Joseph Healthcare President/CEO



2010 Annual Report on Philanthropy is a publication of St. Joseph Healthcare, a member of Covenant Health Systems. President and CEO: Sister Mary Norberta, C.S.S.F., FACHE; Director of Development: CarolAnne Dube; St. Joseph Healthcare, 360 Broadway, Bangor, ME 04401, 207-907-1740. Copyright © 2011 by McMurry. All rights reserved. Information in this publication is not intended for the purpose of diagnosing or prescribing. Consult your physician before undertaking any form of medical treatment and/or advice contained in this publication. If you are receiving multiple copies, need to change your mailing address or do not wish to receive this publication, please send your mailing label(s) and the updated information to St. Joseph Healthcare, P.O. Box 1638, Bangor, ME 04402-1638.



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Samuel & Doris Rosen
Foundation
St. Joseph Hospital
Auxiliary**



\$100,000 to \$249,999
Estate of Carl S. Baumann
Barbara A. Cassidy
Sidney Epstein Family
Estate of Maida B. Marquis

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DIAMOND

\$75,000 to \$99,999
The Coffee Pot
Joseph Coute
Peter S. Plouff Trust
Spectrum Medical Group—
Northern Anesthesiology
Division
Estate of Doris Striar

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\$50,000 to \$74,999
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Management Co.
People's United Bank
Stephen & Tabitha King
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Estate of Hilda Vickers
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Cassidy
Salvatore Coco
Dahl-Chase Pathology
Associates
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and Christine Burroughs
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\$10,000.00+
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John Bourassa
Salvatore Coco
The Coffee Pot
Joseph Coute
Ronald Crall*
Davis Family Foundation
Spectrum Medical Group—
Northern Anesthesiology
Division
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Auxiliary**

Sister Mary Norberta Circle

\$5,000.00 to \$9,999.99
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Charles Pattavina, MD
Sally Patterson
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The Results of Your Generosity: Automated Medication Dispensing Units

A new system will soon offer a great benefit to St. Joseph Healthcare in accomplishing our top priorities—patient satisfaction and quality of care. These portable pharmacy dispensing units will provide nurses and clinicians with immediate access to medications in patient care areas. Patients will benefit from increased hands-on care at the bedside and quicker initiation of therapy with maximized accuracy. These units are being implemented in the very near future, beginning with the Emergency Department and the Surgical/Orthopedic Unit.

Dr. Dennis and Jane Shubert
Dr. John and Kathleen Vanadia

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In Honor of Dianne Swandal
 Easton Associates LLC

Designated for Wound and Hyperbaric Medicine Center

In Honor of Hazel Dubin
 Virginia Suyama

Undesignated

In Honor of Kathy Barry
 Healthcare Research Consulting Group

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 E. H. Marcelle Coffin

In Honor of General Nelson E. Durgin
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 Al and Janet Spencer

In Honor of Sister Mary Norberta, C.S.S.F., FACHE
 Kathryn Whidden

In Honor of Dr. David Weitman and Dr. Joanna Swartzbaugh
 Robert McElwain

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Memorial Gifts Designated for Special Uses

Automated Medication Dispensing Units

In Memory of Joann Easton
 Virginia Peabody

Cardiology Department

In Memory of Vivienne Page
 Pamela Lounsbury

In Memory of Eleanor M. Coulton

Perham L. Amsden
 Robert and Johanna

Armstrong

Margaret M. Baillie

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John Bourassa

Lynn Bourassa

Jo-Ann Cole

Brenda L. Smutny

Wound and Hyperbaric Medicine Center

In Memory of John E. and Mary Agnes Richard
 Catherine P. Richard

Infusion Therapy Clinic Improvements

In Memory of James W. Warren

Sally and Hillson Beal, Jr.

Muriel F. Boylan
 William and Gladys
 Bradford

Edward and Sharon
 Chapman

City of Bangor

Galen and Suzanne Cole

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Haynes

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Michael Carey

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Lewis Paul Crosby

Kathleen Harder

Robert V. McDonald

Paula Downes Vogel

Giving the Gift of Gratitude

Leading-edge care and compassion go hand in hand at St. Joseph Healthcare. Our patients often express their gratitude for this excellent care in a variety of ways—through their kind words, smiles, letters of thanks and financial contributions.

The Grateful Patient Program provides an opportunity to say “thank you” in a special way to the doctors, nurses and healthcare professionals who made a difference to you or a loved one. Your gift to St. Joseph Healthcare may support clinical activities in areas of greatest need or in an area of special meaning to you and your family.

Contributions may be designated to a specific clinical area, department, service or program. Gifts may also be unrestricted or made in tribute, honor or memory of a loved one. Your contribution in any amount can make a significant difference in the experiences of our patients, as well as those who love and care for them. Financial gifts, large and small, help us to help others. Every dollar will go exactly where you direct it.

Respiratory Care

In Memory of Patricia Leighton
 Mark and Deborah Brooks
 Darling's
 John and Beth Dunning
 Colleen E. Hart
 Judith A. Hart
 Wilfred and Marie B. Lord
 Bradley and Lynn Owen
 Alfred and
 Carolyn Veilleux
 Cecil D. Wilson

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In Memory of Kathryn Pearson
 David Pearson

Women in Distress

In Memory of Myrul Puncochar
 Ann Krausz
 Maxine Pearman

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 Patricia P. Adams

In Memory of John J. Austin

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 Robert Kostas

In Memory of Constance Bronson
 Tracy Bigney

In Memory of Carolyn Coco
 Elizabeth H. Beal
 Catherine G. Bonis
 Salvatore Coco
 Marilyn H. Saydah

In Memory of Melba Crockett
 Kevin Wentworth

In Memory of Anna and Owen Darling
 Anonymous

In Memory of Christine DiPompo
 Scarlett Stevens

In Memory of Robert Dow
 Monique Dow

In Memory of Norbert X. Dowd
 Shaun N. Dowd, DMD

In Memory of Rita Marie Dumbrowski
 Mike and Sigrid Ryan*

In Memory of Avis M. Flynn
 Nancy J. Dudley

*Includes gifts-in-kind

**Lights of Remembrance donations are included within the Auxiliary's annual contribution to St. Joseph Hospital.

In Memory of Neil Glazier
Frances Glazier

In Memory of Joan Golden
Michael Tosatti, DMD

In Memory of Winslow Grant
Ellen Grant Young

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Stuart and Betty Brackett
Errol R. Cleveland
Martha T. Hsu
Constance Kelsey
Dr. and Mrs. Lin Lee
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Marguerite Peterson
Ruth Townsend and
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In Memory of Peter Murphy
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Nason and Family

In Memory of Raymond Peterson
Marguerite Peterson

In Memory of Priscilla Pouzol
Bill and Sally Arata
Perham L. Amsden
Melvin and Barbara
Braverman
Ron and Jeannine Haley
Helen M. Moran
Mr. and Mrs. Philip R.
Pouzol

In Memory of Fred and Geneva Rice
Marilyn Rice

In Memory of The Rist Family
The Coffee Pot
Mary Lou Rist

In Memory of Doris E. Round
Mary and Manly Smith

In Memory of Daniel Sargent
Thomas E. Sargent

In Memory of Hans Shurman, MD
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In Memory of Aurilla Trask
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In Memory of Ralph Tredwell
Robert and Judith Tredwell

In Memory of Philip J. Veilleux
Lorraine Veilleux

Hospice Gifts

Anonymous
Stephen Call
Robert J. Flynn
Frank Mack
United Way of Eastern
Maine

Hospice Memorial Gifts

In Memory of Arnold Amero
Rebecca Amero
Harold Hanson
Robert S. Higgins
Shirley Higgins
Lois Noyes
Michael Noyes and
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Ellen Grant Young

In Memory of Frances Ann Lake
David and Maria Fogg
Gary and Sally Franson
Susan A. Van Horn
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In Memory of Kenneth Liepold
City of Old Town
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Give Back

Ways you can make a lasting difference

St. Joseph Healthcare could not be all that we are without the annual support of generous individuals, foundations, corporations and staff from throughout our community. Your reasons for giving are many, and your options are abundant as well. Here are some of the ways you can support our good work.

♥ Tribute gifts. Honor someone special with a lasting remembrance of a special occasion, such as:

- Birthday or anniversary
- New baby
- Any landmark achievement
- Retirement or graduation
- New job

♥ Designate a memorial gift. Donating in memory of a loved one who has passed can be comforting and rewarding, for both the donor and the family of the departed.

♥ Become a member of the Felician Society. Cash or property that you designate in your will can help future generations.

♥ Be an event sponsor. The 22nd Frank C. Chapman Memorial Golf Tournament takes place Friday, August 5, at the Bangor Municipal Golf Course.

♥ Facilitate a matching gift. Many companies offer a matching gift program to their employees, directors, employees' spouses or retirees as an added benefit. The company will match an employee's gift to charitable and educational

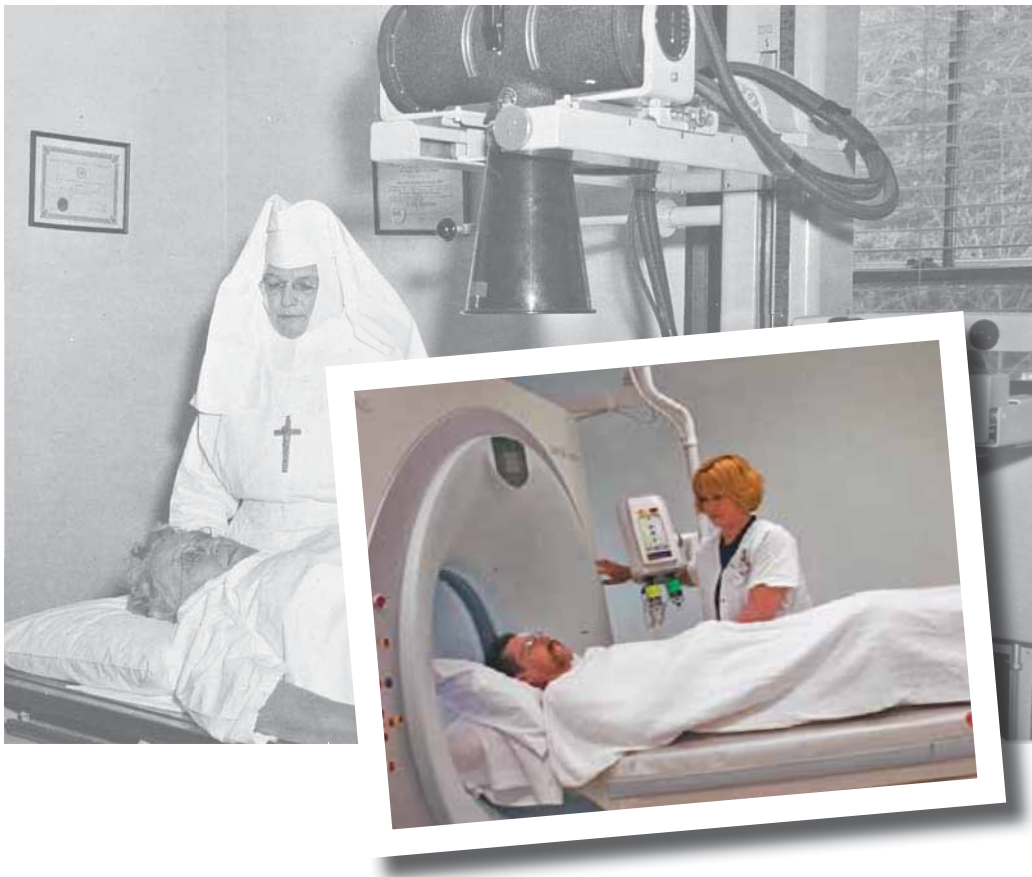
organizations. If your company has a matching gift program, you can take advantage of it by completing its matching gift form, available through the human resources office of your company.

♥ Become a Grateful Patient. Patients and their families are the heart of St. Joseph Healthcare, and often wish to thank the medical staff who cared for them or a loved one in a meaningful way. Our Grateful Patients Program provides the opportunity to do just that.



For additional information regarding opportunities to support the patients and families cared for by St. Joseph Healthcare, contact the Office of Development at **907-1740** or by e-mail at development@sjhhealth.com.

Advancing the Felician Legacy



The Felician Sisters arrived in Bangor, Maine, in 1947 at the request of Carol Strauss, a nurse who owned and operated the Paine Private Hospital on Center Street. Strauss wanted to sell the hospital to a religious order and found the Felician Sisters in Enfield, Connecticut, willing to take on the mission. They renamed the hospital to honor Jesus' worldly father, St. Joseph.

The St. Joseph Healthcare ministry is rooted in the tradition of Felician foundress Blessed Mary Angela, whose vision of spirituality was the renewal of society through compassionate caring of the whole person in all circumstances. This legacy has continued, and progressed, through the Felician Sisters' commitment to wellness promotion and wholistic healing, providing healthcare services that embody compassion, competence and community.

All gifts—large and small, time and talent, in-kind and investment—promote our mission and commitment. St. Joseph Healthcare is sincerely grateful to those of you who have joined with us in advancing the legacy of the Felician Sisters.